

**COMMUNITY ADVISORY COMMITTEE QUESTIONNAIRE**  
**SUMMARY OF RESULTS**  
**SEPTEMBER 2005**

(Results from the 2003 CAC survey appear in parentheses)

Thirteen questionnaires were sent to the CAC members and eight were returned for a 62% response rate. (57% in 2003)

- Question 1: Six of eight (six of eight) indicated that the length of the meetings was “about right.” The other two said meetings lasted too long.
- Question 2: Seven of eight (five of eight) said the pace of the meetings was “about right.” The other said the pace was too slow.
- Question 3: Six of eight (five of eight) indicated that the amount of written material distributed to them was “about right.” The other two said too much information was distributed.
- Question 4: Five of eight (six of eight) spend less than 5 hours a year on CAC matters in addition to meetings.
- Question 5: Seven of eight (seven of eight) agreed or strongly agreed that they are comfortable saying what they think at meetings. The other was neutral on this issue.
- Questions 6-8: All (six of eight) agreed or strongly agreed that CCP staff are effective communicators; all (seven of eight) agreed or strongly agreed that CCP staff are good listeners; and all (six of eight) agreed or strongly agreed that CCP staff follow-up on what they say at meetings.
- Question 9: All (seven of eight) agreed or strongly agreed that the meeting facilitator makes sure that all CAC member opinions are heard and responded to by CCP staff.
- Question 10: Seven of eight disagreed or strongly disagreed that the facilitator does not seem to be neutral because he is paid by CCP. (This question was not included in the 2003 survey.)
- Question 11: Five (four) CAC members indicated that the CAC should meet until all concerns are addressed while one (two) thought that the CAC should stop meeting when the CEA is completed. Two others suggested trying one meeting a year after the CEA is completed.
- Questions 12-13: All (six of eight) agreed or strongly agreed that the Community Advisory Committee has been a good forum for addressing community concerns relating to CCP and that the CAC has been a positive experience for them.
- Questions 14-15: All (seven of eight) respondents have shared information from CAC meetings with others while others have shared concerns about CCP with five of eight (three of eight) respondents.
- Question 16: All (six of eight) agreed or strongly agreed that the CAC has had a positive impact in helping CCP improve its environmental performance and reduce any negative impacts on the community.
- Question 17: Six (four) thought their participation on the CAC has made a difference while two (four) had no opinion on this.
- Suggestions for making the Community Advisory Committee process more effective or thoughts that were not covered in the questionnaire included:
  - “No changes.”
  - “Tell the committee what your budget is for repair or complaint work per year.”
  - “(Be) proactive”
  - “With your positive results, how could you and I affect other businesses in the area?”
  - “CCP has been very cooperative.”
  - “I would think that some attempt to replace Ray Meyer could have been made.”
  - “Continue to send flyers to neighbors, village officials, etc.”
  - “Good forum for those who want to participate”